

House Rules

A large clinic with many different departments and facilities is expected to have a pleasant and well-kept atmosphere. Please help us in our efforts to maintain a pleasant environment for you. Staying in the clinic requires particular consideration and understanding, in the interest of every patient.

With this in mind, please observe the following house rules:

1. Your hospital bed will be assigned by the nursing staff at the station.
2. Instructions from doctors, nurses, therapists and clinic administrators must be followed.
3. Quiet must be maintained within the entire clinic.
4. Clinic areas reserved for staff may not be entered by other persons. Patients' visitors are not permitted to enter the care and treatment facilities.
5. For reasons of hygiene, feeding birds or other animals on the clinic premises is not permitted.
6. Visitors suffering from communicable diseases may not enter the clinic.
7. Derelict or inebriated persons may be refused entry to the clinic.
8. Inebriated patients/persons may be discharged for disciplinary reasons.
9. Smoking and open fire (e.g. candles) are not permitted.
10. Advertising, peddling, begging and collecting donations are prohibited in the clinic.
11. The use of mobile communications, mobile fax and data transmission, camera phones and cameras is not permitted in the clinic. The use of camera phones is also prohibited for data privacy reasons.
Radios/televisions may only be used with permission from fellow patients. Their use is fundamentally prohibited during quiet hours. Connecting and operating other personal devices (e.g. a personal TV, heater, electric kettle, air conditioner, etc.) is not permitted. Personal care items are excluded from this prohibition (e.g. electric shaver, hair dryer).
12. Users and accompanying persons shall be liable for any damage culpably caused within the clinic.
13. In the event of serious violations of the house rules, persons may be removed from the clinic.
14. Valuable items and money can be given to the administration office for safekeeping.
A receipt must be provided in order to retrieve these items.
15. The clinic parking spaces are subject to road traffic regulations.
16. Animals are not permitted in the clinic. Exceptions apply to guide dogs for the blind and other assistance dogs in accordance with legal regulations.

Frank Niederbühl
Managing Director